

## Customer Information Notice: CIN194

### trophon<sup>®</sup>2 and trophon<sup>®</sup>3 – Version 1.10 Software Release

Nanosonics has published a new software release for the trophon2 and trophon3 device, Version 1.10.

#### NEW FEATURES

The major new features in this release are:

- **Probe loading during warm-up:** new feature allowing loading of a probe while the device warms up between cycles (applies only to trophon 3 devices and trophon2 devices with trophon2 Plus software upgrade).
- **Easier access to training and certification:** QR codes on the device linking to instructional videos on probe loading, probe compatibility resources and product certification via Nanosonics Academy

Additional enhancements include:

- Improvements to software security and overall device reliability
- Added support for 5GHz USB Wi-fi adapters
- Optimized Nanosonics Connect server communication
- New connectivity icons for Nanosonics Connect and network status
- Improved security and reliability when using DICOM
- Added requirement for operator card scanning to access DICOM settings
- Visual indicators for required DICOM fields

- Ability to clear manually entered patient names in DICOM
- Added cycle number display on Error Code screen
- DICOM and printer bug fixes

Updates have been incorporated into the trophon3 User Manual and trophon2 User Manual Addendum. The latest versions of both can be accessed online via Nanosonics Academy or your regional Nanosonics Customer Centre.

If your trophon device is being upgraded from software versions prior to Version 1.9, you should also refer to the relevant Customer Information Notices (CINs) of previous releases to ensure you are familiar with all the changes to your trophon device.

The CINs are available at this link: [www.nanosonics.com/trophon-software-releases](http://www.nanosonics.com/trophon-software-releases)

Should you have any questions related to these changes please contact your local Nanosonics representative.

## FEEDBACK SURVEY

To help us continue improving our product and services, we would appreciate it if you could take 2 minutes to complete this survey via the link or QR code below. Thank you for your continued support.

Access via link: [Software Version 1.10 feedback – Fill out form](#)



Access via QR code:

The trophon family includes trophon® EPR, trophon®2 and trophon®3 devices which share the same core technology of 'sonically activated' hydrogen peroxide.

*Nanosonics, trophon and AcuTrace are trade marks of Nanosonics Limited.*